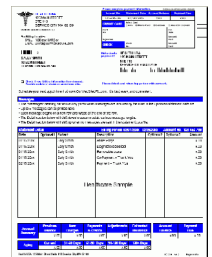


## eVIEW Helps You Deliver Excellent Service

We offer much more than just great statement printing and mailing.

eVIEW helps your Customer Service Representatives (CSRs) serve your customers more effectively.

**With eVIEW You Can**  
**VIEW - eMAIL - FAX - rePRINT - reMAIL**  
**90 Days of Mailed Statements**



Line	Description	Amount	Balance
1	...	...	...
2	...	...	...
3	...	...	...
4	...	...	...
5	...	...	...
6	...	...	...
7	...	...	...
8	...	...	...
9	...	...	...
10	...	...	...
11	...	...	...
12	...	...	...
13	...	...	...
14	...	...	...
15	...	...	...
16	...	...	...
17	...	...	...
18	...	...	...
19	...	...	...
20	...	...	...
21	...	...	...
22	...	...	...
23	...	...	...
24	...	...	...
25	...	...	...
26	...	...	...
27	...	...	...
28	...	...	...
29	...	...	...
30	...	...	...
31	...	...	...
32	...	...	...
33	...	...	...
34	...	...	...
35	...	...	...
36	...	...	...
37	...	...	...
38	...	...	...
39	...	...	...
40	...	...	...
41	...	...	...
42	...	...	...
43	...	...	...
44	...	...	...
45	...	...	...
46	...	...	...
47	...	...	...
48	...	...	...
49	...	...	...
50	...	...	...
51	...	...	...
52	...	...	...
53	...	...	...
54	...	...	...
55	...	...	...
56	...	...	...
57	...	...	...
58	...	...	...
59	...	...	...
60	...	...	...
61	...	...	...
62	...	...	...
63	...	...	...
64	...	...	...
65	...	...	...
66	...	...	...
67	...	...	...
68	...	...	...
69	...	...	...
70	...	...	...
71	...	...	...
72	...	...	...
73	...	...	...
74	...	...	...
75	...	...	...
76	...	...	...
77	...	...	...
78	...	...	...
79	...	...	...
80	...	...	...
81	...	...	...
82	...	...	...
83	...	...	...
84	...	...	...
85	...	...	...
86	...	...	...
87	...	...	...
88	...	...	...
89	...	...	...
90	...	...	...

Access eVIEW 24x7 at [BillFlash.com](http://BillFlash.com)

See how your CSR can better handle your customer's statement question with eVIEW.

**Scenario - Best EFFORT**    CSR cannot see actual statement but can see billing software screens

**Customer:** "The 3rd row charge looks like a duplicate from last month. Is this right?"  
**CSR:** "HMMM, since I can't see your actual statement please describe what you are seeing in more detail so that I can better understand your situation."  
**Result:** Able to VIEW only the billing software, the CSR eventually understands and resolves the question.

**Scenario - Best RESULT**    CSR can see actual statement and billing software screens

**Customer:** "The 3rd row charge looks like a duplicate from last month. Is this right?"  
**CSR:** "Let me pull up copies of your last two statements so I can see what you see. Okay, I have them now and I see what you're questioning. You're right that the descriptions and amounts are similar. However, you'll notice in column 2 that the service dates are different each reflecting one half of a two step procedure. Would you like me to eMail, Fax, or Mail you a copy of either statement?"  
**Result:** Able to VIEW the statement and billing software, the CSR quickly understands and resolves the question.

**...the bottom line...**  
**CSRs love having eVIEW to best serve your Customers!**

### Sign Up for eVIEW

Contact your local BillFlash Reseller  
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