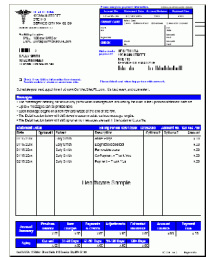


## eVIEW Helps You Deliver Excellent Service

We offer much more than just great statement printing and mailing.

eVIEW helps your Customer Service Representatives (CSRs) serve your customers more effectively.

**With eVIEW You Can**  
**VIEW - eMAIL - FAX - rePRINT - reMAIL**  
**90 Days of Mailed Statements**



Access eVIEW 24x7 at [BillFlash.com](http://BillFlash.com)

See how your CSR can better handle your customer's statement question with eVIEW.

**Scenario - Best EFFORT**    CSR cannot see actual statement but can see billing software screens

**Customer:** "The 3rd row charge looks like a duplicate from last month. Is this right?"  
**CSR:** "HMMM, since I can't see your actual statement please describe what you are seeing in more detail so that I can better understand your situation."  
**Result:** Able to VIEW only the billing software, the CSR eventually understands and resolves the question.

**Scenario - Best RESULT**    CSR can see actual statement and billing software screens

**Customer:** "The 3rd row charge looks like a duplicate from last month. Is this right?"  
**CSR:** "Let me pull up copies of your last two statements so I can see what you see. Okay, I have them now and I see what you're questioning. You're right that the descriptions and amounts are similar. However, you'll notice in column 2 that the service dates are different each reflecting one half of a two step procedure. Would you like me to eMail, Fax, or Mail you a copy of either statement?"  
**Result:** Able to VIEW the statement and billing software, the CSR quickly understands and resolves the question.

**...the bottom line...**  
**CSRs love having eVIEW to best serve your Customers!**

### Sign Up for eVIEW

Contact your local BillFlash Reseller  
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